



Equal Opportunity Tasmania

Information for advocates and lawyers participating in conciliation

During a conciliation process Equal Opportunity Tasmania expects advocates and lawyers to:

- genuinely participate with the aim of trying to resolve the complaint and encourage their client to do likewise;
- cooperate with the conciliator;
- encourage their client to directly participate in the conciliation process, where appropriate;
- communicate in a conciliatory manner, including listening to the other party's views and treating all participants with respect and courtesy;
- respect the difference between conciliation and court processes by avoiding cross-examination or seeking determination of the legal issues;
- ensure their client understands what is required in relation to confidentiality;
- actively assist their client to explore all possible ways of resolving the complaint; and
- be prepared to assist in negotiations regarding the preferred content or form of any conciliation agreement.

For more information, please contact the person with carriage of your client's complaint.

Equal Opportunity Tasmania

Phone: 1300 305 062 (in Tasmania) or (03) 6165 7515

E-mail: office@equalopportunity.tas.gov.au

Text: 0409 401 083

Translating and Interpreting Service: 131 450

National Relay Service

TTY: Phone 133 677 then ask for 1300 305 062

Speak and Listen: Phone 1300 555 727 then ask for 1300 305 062

Office: Level 1, 54 Victoria St, Hobart TAS 7000

Post: GPO Box 197, Hobart TAS 7001