Information for advocates and lawyers participating in conciliation

During a conciliation process Equal Opportunity Tasmania expects advocates and lawyers to:

- Genuinely participate with the aim of trying to resolve the complaint and encourage their client to do likewise;
- Cooperate with the conciliator;
- Encourage their client to directly participate in the conciliation process, where appropriate;
- Communicate in a conciliatory manner, including listening to the other party’s views and treating all participants with respect and courtesy;
- Respect the difference between conciliation and court processes by avoiding cross-examination or seeking determination of the legal issues;
- Ensure their client understands what is required in relation to confidentiality;
- Actively assist their client to explore all possible ways of resolving the complaint; and
- Be prepared to assist in negotiations regarding the preferred content or form of any conciliation agreement.

For more information, please contact the person with carriage of your client’s complaint.